



Department of Commerce

Division of Liquor Control

John R. Kasich, Governor
Jacqueline T. Williams, Director

5 Things You Need to Know about LMP

Fall 2016

1. You have a new resource to help you prepare for the rollout of Phase 2 of LMP. Your LMP project liaison will (a) make sure you have relevant project information and (b) relay your questions, concerns and input back to the project team. Liaisons are part of a team responsible for helping you prepare to succeed through the rollout. Liaisons have met many of you and will continue to visit Agencies into October.
2. DOLC will be coming to your area to share more information about LMP. In late October, town halls will provide project updates and information. After the first of the year, roadshows will offer demos of the new system. Both the town halls and roadshows will be an opportunity to ask questions and share your feedback. Details, including dates, times and locations, will be shared in the Weekly Activity Report email, on the portal and from your liaison and auditor.
3. We have completed an inventory of the point-of-sale systems used in Agencies. This information will help the project team determine how to best integrate point-of-sale systems with the new LMP platform. The goal is to find a solution that will allow everyone to leverage the features of the new system with as little disruption to you as possible. A final decision on what solution will be used will be made in the near future, and we will share that with you as soon as possible. In the meantime, we encourage you to carefully consider making any significant changes or investments in your point-of-sale system.
4. As the new system continues to be developed, the project team is in the middle of several rounds of robust testing. The team is finding and fixing bugs – this is good, because if you don't find bugs, you're not doing enough testing. In the coming months, we'll ask some of you to help us test the system so that we have input from the people who will be using the system every day. We'll reach out to a representative group of you to ask you to participate.
5. A robust training plan to help you learn how to use the new system is being developed, and will include a variety of materials to meet your needs. Those options likely will include in-person and online training, as well as job aids and other materials. Details about training and timing of that training will be shared in the Weekly Activity Report email, on the portal and from your liaison and auditor.

If you have questions about LMP or any other Division of Liquor Control project or issue, please contact:

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