

JobsOhio **Beverage System**

Warehouse Transition Update – Incumbent Warehouse Sunset Process

June, 2017

Important Dates for Incumbent Warehouses

Cleveland	Toledo	Cincinnati	Columbus
June 19 - Confirmation Count	June 20 - Confirmation Count	June 21 - Confirmation Count	June 22 - Confirmation Count
June 21 - Outbound "Return to Vendor" shipping resumes	June 22 - Outbound "Return to Vendor" shipping resumes	June 23 - Outbound "Return to Vendor" shipping resumes	June 26 - Outbound "Return to Vendor" shipping resumes
July 24 – Final day to remove product from warehouse; All product must be removed from warehouse as of this date	August 24 – Final day to remove product from warehouse; All product must be removed from warehouse as of this date	August 24 – Final day to remove product from warehouse; All product must be removed from warehouse as of this date	August 24 – Final day to remove product from warehouse; All product must be removed from warehouse as of this date

Important Details

- Approx. 500,000 cases to remove from four incumbent warehouses
- Do not schedule new/out of state product if the product you need is already in an Ohio incumbent warehouse
- GPT and GRN close to maximum capacity
- Maximum four (4) multiple SKU loads per day per distribution center
- 8 – 10 regular FTL loads per day per distribution center
 - Ex. three SKU's or less regardless of origination location
- Five (5) LTL appointments of less than 150 cases per day per distribution center

Loads from Spartan

- Indicate “Spartan load” when making appointments
- All product must be palletized
- SKUs in layers must be separated by slip sheet/paper/pallet
- Same SKU cannot be on multiple mixed pallets in a load
- Discontinued, damaged or partial cases cannot be moved to DHL; anything shipped in error will be returned to Spartan
- Any product that requires re-boxing must be done at Spartan, or will be returned to Spartan
- Appointments for DHL follow normal appointment process
- All product should meet correct labeling requirements; Any product not correctly labeled will be labeled by DHL and charged per Ohio Bailment Agreement (beginning July 1)
 - Incorrect labeling will result in a significant delay in posting receipt of entire load

Mixed Supplier Loads from Spartan

- Mixed/multiple Supplier loads have to be consolidated through Broker with a single reference number (i.e. if several Suppliers share a load, DHL will not accept appt requests from each Supplier)
- Indicate “Spartan load” when making appointments
- All product must be palletized
- SKUs in layers must be separated by slip sheet/paper
- Same SKU cannot be on multiple mixed pallets in a load
- Discontinued, damaged or partial cases cannot be moved to DHL; anything shipped in error will be returned to Spartan
- Any product that requires re-boxing must be done at Spartan, or will be returned to Spartan
- Appointments for DHL follow normal appointment process
- All product should meet correct labeling requirements; Any product not correctly labeled will be labeled by DHL and charged per Ohio Bailment Agreement (beginning July 1)
 - Incorrect labeling will result in a significant delay in posting receipt of entire load

Reminder

DHL can not accept the following products:

- Broken or damaged product
- Unboxed product
- Product not shipped per normal shipping requirements
- Partial cases
- Delisted items
- Partial mixed cases
- Cases where state brand code is not legible

Carrier Contact Info

(if needed)

Exel Freight Connect

www.exelfreightconnect.com

Contact: Dean Sadowski
Dean.Sadowski@dhl.com
401-252-1373 Direct Line

A secondary contact is Joe Neary
Joe.Neary@dhl.com
614-852-8411 Direct Line

Inbound Appointments to DHL

- Schedule your appointments now!
- Appointment forms are attached to the email with this update. Please note: We require ONE load per appointment request form and a packing list for each load
- DHL will give a delivery date appt within 48 hours but there is no guarantee that date will be before Spartan closes; the appt time will be first available
 - Please remember to submit your Ohio Bailment Agreement to JOBS
- Appointments must be sent to the following email addresses:

To schedule appointments at Groveport:

Appointments.groveportOH@DHL.com

To schedule appointments at Green:

Appointments.greenOH@DHL.com

Liquor Enterprise Service Center

Our Liquor Enterprise Service Center (LESC) is available to all Suppliers/Brokers

- New and improved help center, committed to customer service
- Open 24 hours a day, 7 days a week
- Staffed by the subject matter experts from the project team
- Committed to **resolving** all issues
- The LESG will be staffed up during deployment to ensure stakeholders have the support they need through the transition
- The LESG is for **EVERY** stakeholder of the Ohio Liquor Enterprise, including Suppliers and Brokers

Call: 877-812-0013

Email: liquoragencyhelp@com.state.oh.us

Site Contacts - Groveport

Cassandra Stuckey - Customer Service Supervisor
customersvc.groveportOH@DHL.com

To schedule appointments:
Appointments.groveportOH@DHL.com

Tony Ferguson – Site Manager Groveport
Tony.Ferguson@dhl.com

Rob Huff – General Manager
Rob.Huff@DHL.com

Address: 6290 Opus Dr. Groveport, Ohio 43125
Phone: 614-491-8694 x. 26079

Site Contacts - Green

Cheryl Cutlip - Customer Service Supervisor
customersvc.greenOH@DHL.com

To schedule appointments:
Appointments.greenOH@DHL.com

Ryan Stannert - Site Manager Green
Ryan.Stannert@DHL.Com

Rob Huff – General Manager
Rob.Huff@DHL.com

Address: 2120 International Pkwy, Green (N. Canton), OH 44720
Phone: 330-899-1611